

Welcome To CalCPA Health

Since 1959, CalCPA Health has provided an *exclusive* healthcare and benefit program to CalCPA member firms, solo practitioners, (including financial professional members/firms).

Who to Contact?

Whether you need help with enrollment, benefits or claims, CalCPA Health provides a full-service call center to serve as your healthcare concierge. Banyan Administrators, managers of the CalCPA Health programs, are available Monday - Friday from 8am to 5pm (Pacific Time). You can reach them at (877) 480-7923 or by email at CalCPAHealth@CalCPAHealth.com.

Important Things to Know

- CalCPA Health medical plans use the Anthem Blue Cross provider network and claims administration – a new CalCPA Anthem ID card will be issued to all CalCPA Health members.
- PPO, EPO, and HSA members will receive, will receive a separate Rx ID card from our pharmacy benefit administrator Express Scripts (ESI). HMO members will receive an Rx ID card from CarelonRx.
- Transition of Care – members with open authorizations for a medical procedure or prescription drug should contact Banyan Administrators immediately. In most cases, Banyan will be able to facilitate transitioning existing authorizations over to your CalCPA Health plan.
- For Benefit Summaries, Plan Documents or other materials pertaining to your CalCPA Health plans, visit CalCPAHealth.com.

Next Steps – What to do after you are enrolled with CalCPA Health

As a new member of CalCPA Health, you can register online directly with each of our service providers to access your benefits, find a network provider, request a temporary ID card or view your claims.

For online access to medical claims and benefits, you may register at Anthem.com/ca to create an online profile. You will need your identification number (HCID) shown on your medical ID card. If you do not know your HCID number, please contact Banyan for assistance. If you have an existing Anthem profile, there is no need to re-register, simply use your existing profile to access your CalCPA Health benefits and claims information.

If you are a new to Express Scripts and want online access to your benefits, including managing your mail-order prescriptions, you will need to register at Express-Scripts.com to create an online profile.

If you are an HMO plan participant, you can log into the Anthem site and select “Prescriptions” to access your prescriptions through CarelonRx to view order status, auto refill, and renew options.

You also can download the Anthem Mobile app, Sydney and you will have the ability to manage your prescriptions, download your virtual ID card, and more - right from your device!

Learn More
CalCPAHealth.com/Welcome
877-480-7923
calcpahealth@calcpahealth.com

Medical • Dental • Vision • Disability • Life